



# Southeast Louisiana Flood Protection Authority East (SLFP AE)

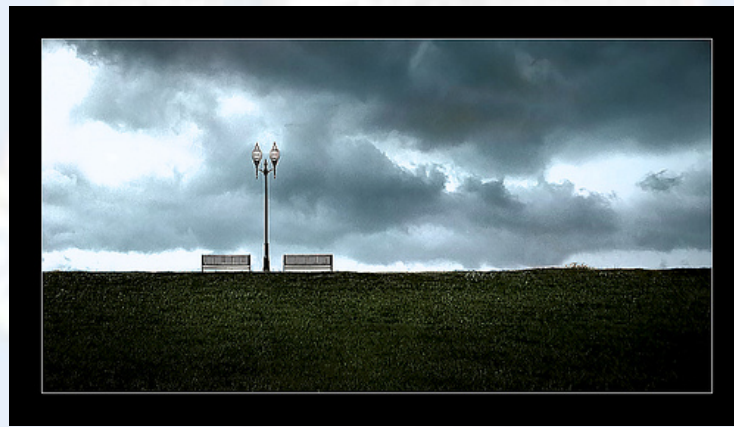
*Strategic Plan*  
*March 2009*





# OUR VISION

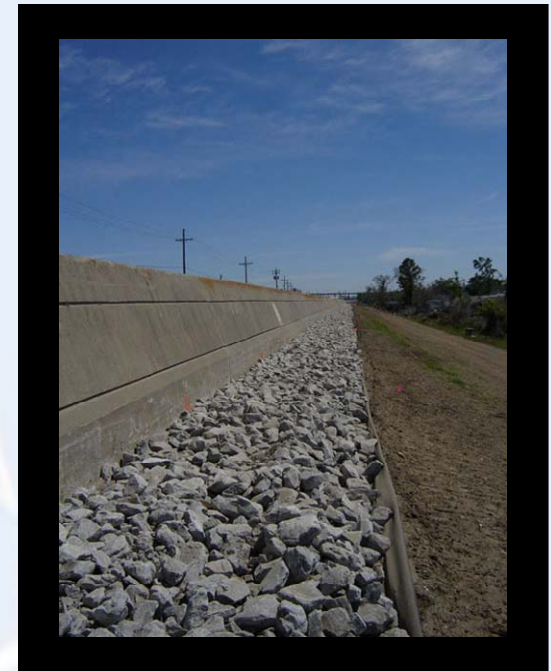
To provide a regional flood risk management system that protects the lives and property of the residents within the jurisdiction of the Southeast Louisiana Flood Protection Authority East from at least a 1,000-year flood event.





# MISSION

This mission of the Southeast Flood Protection Authority East is to ensure the physical and operational integrity of the regional flood risk management system, and to work with local, regional, state, and federal partners to plan, design, and construct projects that will reduce the probability and risk of flooding for the residents within the jurisdiction of the SLFP AE.





# GUIDING PRINCIPLES

1. We strive for operational excellence by leveraging the institutional knowledge, technical expertise, professionalism, and dedication of our personnel.
2. We plan and manage flood protection as an integrated system rather than a series of projects or individual levee districts.
3. We recognize the contribution and dedication of each employee, regardless of his/her job. Each person plays a vital role in flood protection.





# GUIDING PRINCIPLES

4. We are transparent, honest, visible, responsive, responsible, and accountable, and our actions over a sustained period of time will build trust with our partners and the public.
5. We value input from all sources at all levels.
6. We exercise fiscal responsibility through the continuous improvement of our business operations.





# GUIDING PRINCIPLES

7. We operate and maintain the existing levees, flood gates, pumping stations, and floodwalls leveraging “state-of-the-art” design and maintenance standards.
8. We recognize the importance of coastal restoration as a component of flood protection.
9. We actively communicate to the public the risks that exist with current and proposed flood protection strategies.





# 5-YEAR SMART GOALS

## I. Financial and Accounting

I.1 Create a comprehensive financial plan for the Authority by the end of 2010. This comprehensive plan should include:

- Potential revenue sources – additional taxing (Authority and Levee Districts), funding from the state, grants, and federal dollars
- Accurate estimates of future operations and maintenance expenses of existing and new flood control structures
- Cost of new projects (flood protection and/or restoration)
- Administrative costs
- Liabilities (such as the Bohemia lawsuit)



# 5-YEAR SMART GOALS

## II. Operations and Staffing

- II.1 Project staffing needs through 2014 at the Authority and Levee District level to include appropriate staffing levels (incorporating projected attrition and current vacancies), succession planning, retention efforts, pay, and benefits by June 2010.
- II.2 Develop a five-year capital budgeting and preventative maintenance plan for equipment and facilities (including safe houses) by June 2010.
- II.3 Develop a 10-year strategic implementation plan for a higher level of flood protection (projects-related structures, levees, restoration, etc.) to include specific details and timelines for accomplishing by December 2010.



# 5-YEAR SMART GOALS

## **III. Communications/Legislative**

- III.1 Create effective partnerships and relationships with local, state, and federal entities positioning SLFPAE as the leader in regional flood protection by December 2011.
- III.2 Develop an effective communications plan and media strategy with accountabilities to better communicate to the public through local and national media outlets by December 2011.
- III.3 Develop a consistent and effective legislative plan and strategy, including specific roles for the Board, Regional Director, Executive Directors, and local (parish) public officials and legislative delegations by March 2010.



# 1-YEAR SMART GOALS

## I. Governance and Organizational Design

- I.1 Expand the authority of the Regional Director to approve expenditures up to \$20,000 without prior Board approval by April 1, 2009.
- I.2 Develop governance guidelines for the Board, the Regional Director, Authority staff, and the Executive Directors by April 1, 2009.
- I.3 Establish standard monthly reports for Board and Board Committee review by July 1, 2009.
- I.4 Change the focus of Board and committee meetings from internal administrative matters to strategic and mission-oriented activities (such as Corps review, funding opportunities, project updates) by July 1, 2009.



# 1-YEAR SMART GOALS

## II. Financial and Accounting

- II.1 Implement consistent accounting systems, processes, and reporting requirements for the Authority and Levee Districts by July 1, 2009.
- II.2 Streamline the procurement process for budgeted and approved equipment and vehicles by July 1, 2009.
- II.3 Request an additional and recurring \$250,000 from the state to fund additional resources (Chief Engineer and Internal Auditor) at the Authority level by April 1, 2009.
- II.4 Develop approved and legal methods, policies, and procedures based on the Attorney General's opinion, which will allow individual Levee Districts to "chargeback" to other Levee Districts for services provided, as well as allow functions performed by the Authority to be allocated to the appropriate levee districts by July 1, 2009.



# 1-YEAR SMART GOALS

## III. Operations and Staffing

- III.1 Implement a consistent and improved levee inspection program, in coordination with the state, by January 1, 2010.
- III.2 Fill key operational vacancies across Levee Districts by working with Civil Service to develop consistent pay scales and benefits across Levee Districts by March 1, 2010.
- III.3 Finalize the transfer of non-flood asset management to the Division of Administration (reimbursements, formal agreements, and replacement of Project Manager) by April 1, 2009.
- III.4 Conduct a review of administrative personnel and functions at the Orleans Levee District by January 1, 2010.
- III.5 Hire an Administrative Officer at Orleans Levee District by July 1, 2009.



# 1-YEAR SMART GOALS

## **IV. Communications/Legislative**

IV.1 Develop clear roles and processes for the Board, the Regional Director, Authority staff, and the Executive Directors for Legislative Activities by April 1, 2009.

